

00:28:55 Lisa Knasiak: Lisa from Chicago Heights.
00:28:57 Janice Hummel: Ashburn, VA
00:28:59 Omar Omar: Vancouver, BC - Canada
00:29:00 Lisa Lockheart: Hello, Lisa from Rock Island, IL
00:29:02 Erin B: Hi from Lilburn, GA
00:29:02 Leslie Jankowski: Columbus, Ohio
00:29:04 Rita Van Duinen: NC
00:29:05 LeeAnn Sergeant: Lincoln, NE
00:29:05 Patrice Fisher: Hello from Pine Bluff, AR
00:29:05 Amanda Rizki: Charlottesville, VA
00:29:05 Petra Ortega: Petra from Brawley, CA
00:29:05 Deborah Chan: San Jose, CA
00:29:05 Monika Willner: Hello, Monika from Burns Lake, BC
00:29:06 Deborah Jones: Hi from Fayetteville NC
00:29:06 Ben Rearick: Iowa
00:29:07 Gina Cherundolo: Wilkes-Barre, PA
00:29:07 Felecia Turner: Hello everyone from Houston, TX!
00:29:07 Nina Shelley: Winnsboro, SC
00:29:07 Andrew Wakelee: Fresno, CA
00:29:07 Haven Jock: texas :)
00:29:08 Michelle Hahn: Salisbury, Maryland
00:29:08 Mary Howard: Hello from Michigan!
00:29:09 Stefanie Blankenship: RI
00:29:09 Barbara Dietsch: Durham, NC
00:29:09 Taylor LeBlanc: New Orleans, LA
00:29:09 Rhonna Hargett: Manhattan, KS
00:29:10 Samantha Loree: Detroit Area, Michigan
00:29:10 Christopher Thorn: Pittsburgh, PA
00:29:11 Neil Foulger: Neil from Montgomery, Alabama
00:29:11 Rachel Erskine: Idaho!
00:29:11 Lisa Pearson: Hello from Ketchikan Alaska
00:29:11 Mark Jochem: Hi Everyone! Mark from Madison, WI
00:29:11 Denise Pearson: Calcasieu Parish, LA!
00:29:12 Taylor Marston: Missoula, MT
00:29:12 Leo Segura: Las Vegas
00:29:12 Kelli Knapp: Warren, PA
00:29:12 Jennifer Hill: Hi from Texas
00:29:12 Noreen Bormet: Illinois
00:29:12 Jim DiMauro: Jim From Brewster NY
00:29:13 Alexandra Bernson: Brockton, Massachusetts
00:29:13 Christina Wolf: Oklahoma City
00:29:13 M Chen: Princeton, NJ
00:29:13 Tiffany Flores: Hi from Eastern Shore of VA
00:29:14 Elizabeth Weislak: Hi from North Carolina!
00:29:14 Kristine Robinson: Hello from Wingate, NC
00:29:15 Jared Mooney: Atlanta, Georgia!
00:29:15 Jazmine Wilson: Kentucky
00:29:15 Melissa Mitchell: Colorado Springs, CO
00:29:15 Anny Laepple: Delaware County, PA
00:29:15 Elizabeth Headrick: Texas!

00:29:16 Priscilla Rojas-Naiman: DTLA, CA
00:29:16 Rayel Starling: Globe, AZ
00:29:16 Michael Lee: Hi! Michael from Columbus, Ohio.
Thank you for being here.
00:29:16 Tina Webb: TN
00:29:17 Hollie Johnson: Raleigh , NC
00:29:17 Elizabeth Haymsen: Hi from Westchester County!
00:29:17 Sarada George: Rochester, NY
00:29:17 Winona Patterson: Palm Harbor, Florida
00:29:17 Maia Desjardins: Ontario Canada!
00:29:17 Donna Toomes: Randleman, NC
00:29:17 Rita Schmidt: Fort Dodge IA
00:29:18 Susan Artymko: Eganville, Ontario
00:29:18 Samantha Loree: Go GREEN!
00:29:18 Teresa Whitson: Hi from California
00:29:18 Ginny Letourneau: Hi from Kingston, ON
00:29:19 Steven Harris: Steven Harris - Chicago
00:29:19 Michael McEvoy: Northville, MI
00:29:19 Rachel Friedman: Signal Hill CA
00:29:20 Linda Gray: Blinn, Brenham, Texas
00:29:21 Christian Burris: Hello from Winston-Salem, NC!
00:29:21 Anna Knorovska: Bridgeport, Connecticut
00:29:21 Jenneffer Sixkiller: Mooresville, NC
00:29:21 Brigitte Hopkins: Rhode Island
00:29:21 Heather Ross: State College, PA
00:29:21 Jason Seeley: Brooklyn Center, MN
00:29:22 LaTanya Burno: Broomall, PA
00:29:22 Danielle Acton: Hello from Fishers, Indiana!
00:29:23 Shelly Roy: SUU Cedar City Utah
00:29:24 Emily Wager: Upstate NY
00:29:24 Shauna Beulah: Hi from the Eastern Shore of Maryland
00:29:24 Ronne Jones: 2 coming in from Martin TN
00:29:25 Billy Tringali: Massachusetts!!
00:29:25 Dustin Mohagen: West Fargo, ND
00:29:26 Laura Lilley-Bell: Dumfries, VA
00:29:26 Jon Jung: Hi from San Mateo, CA
00:29:27 Dana Newman: Easton, MD
00:29:27 Julie Kelsey: Hi from Minnesota!
00:29:27 Lisa Knasiak: Is that JJ from JJ's List????
00:29:28 Rachael Miller: Hi from Danville, Virginia
00:29:29 Victoria Rodriguez: Fairfax, Va
00:29:29 Kate Precious: Hi from Western, NY!
00:29:29 Cassandra Viers: Hello, from Creston British
Columbia Canada
00:29:30 Jason Francis: Ogden, Utah
00:29:31 Rosa Cella: New York , Long Island
00:29:32 Amy Skipper: Hi from Tyler, TX!
00:29:32 Kirsten Henagin: West Fargo, North Dakota! :)
00:29:32 Elizabeth Eaton: Ontario, Canada
00:29:33 Shelley Tucker: From Boston living in KY

00:29:33 Robin Cogdill: Hi from Tennessee
00:29:33 Christopher Larsen: Richmond, California
00:29:34 Brooke Baker: Brooke from St. Louis MO
00:29:34 Molly Selman: Hello from OKC, OK
00:29:34 Jessica Larocque: Hi From Fredericton NB Canada
00:29:36 Angie Neely-Sardon: Vero Beach, FL checking in!
00:29:39 Wendy Adams: Pennsylvania (Penn State University)
00:29:39 DARLENE THOMAS-BURROUGHS: Darlene - Hardeeville,
SC
00:29:40 Sarah Weisman: Oswego, NY
00:29:40 Elizabeth Haymson: (NY)
00:29:40 Lisa Boyd: Pittsburgh, PA
00:29:40 Letitia Moultrie: Hi from Albany, GA!
00:29:40 David Young: Hello from Pembroke, NC
00:29:41 Candace Jacobs: Greensboro, NC
00:29:41 Alex Harrington: Hershey PA
00:29:42 Candace L Owens: The Natural State... Arkansas
00:29:42 Christopher Girgenti: South Carolina
00:29:42 Melinda Martin: Southeast Georgia
00:29:42 Tala Wood: Hello from Sandpoint Idaho!
00:29:42 Keitha Robinson: Good Afternoon From Houston
Community College - Eastside Campus in Houston, TX
00:29:43 Chris Bacchiocchi: Greetings from Stratford, CT!
00:29:44 Carolyn Fortson: Hello from South Carolina
00:29:46 Donald Keeler: Don Keeler from Los Angeles
00:29:46 Stefanie Black: Will this be recorded and shared at a
later time?
00:29:47 Lee Stokes: Upper Darby, PA
00:29:47 Elisabeth Mullane: Comin from Connecticut
today :)
00:29:47 Matt Morrison: Fort Worth here
00:29:48 Bethany Geleskie: Dover, DE
00:29:48 Cassidy Drake: Big Lake, Alaska
00:29:49 Jennifer Smith: Hello from Davenport, Iowa
00:29:50 Clarissa Ihssen: Hi from Washington DC
00:29:55 Denise Mincin: Hello from Westchester County, NY
00:29:56 Carol McCrossen: Hello from Blooming Grove, NY
00:29:59 Kristen Bezner: Hello from Taunton, Massachusetts!
00:30:00 Edward Canora: Dobbs Ferry, NY
00:30:00 Theodore Mallison: Washington, DC
00:30:02 Lynnelle Aragon: Hello from Laguna, New Mexico
00:30:03 Christina Lacayo: Hello from Union City, CA
00:30:04 Liisa Sjoblom: Hi from Bend, Oregon!
00:30:07 Sunny Branick: Hello from Kansas City, MO
00:30:08 Debbie Brewer: North Carolina
00:30:11 Tana Visser: Hello from blustery IL!
00:30:15 Laurie Williams: Raleigh, NC
00:30:16 Morgan O'Rourke: Hello from North Carolina!
00:30:16 Sharon Mallow: Hello from Mill Creek,
WV

00:30:18 Robert Rosenthal: hi from southside va
00:30:19 Shauna Beulah: Hi from the Eastern Shore of Maryland
00:30:19 Gay Acompanado: Hi Norfolk, VA
00:30:22 Kristen DeLambo: Hello from Harford County,
Maryland
00:30:23 Sally Mulvena: Hello from Temuka, New Zealand
00:30:29 Jill Eisner: Hi from Garden City, NY
00:30:30 Cassandra Morris: Hello from NY!
00:30:31 Genevieve Mangerel: hello from Montreal, Canada :)
00:30:31 Corinne Slaughter: hello from Hyde Park,
00:30:32 Audrey Moriarty: Hello, from Pinehurst, NC
00:30:33 Corinne Slaughter: n
00:30:34 Sue Groshong: Hi JJ! Attending from Seattle, WA
00:30:37 Adam Di Filippe: Hello from NH!
00:30:38 Cindy Haff: Fargo, ND
00:30:41 Heather Lee: Hello from Quesnel, BC
00:30:45 Emily Dagg: Hello from Everett, WA.
00:30:45 Lynei Brown: Hello From PGCMLS
00:30:46 Heather Petro: Hello from JCPL in Indiana!
00:30:47 Warren Lambert: Pennsylvania (Penn State University)
00:30:50 Andrea Boothby Rice: Hello from Chestertown, MD!
00:30:51 Eleanor Pierce: Eleanor Pierce from Lincoln MT
00:30:51 Molly Anderson: Hello from Upper Michigan
00:30:52 Jen Kendall: Hello from Portage la Prairie,
Manitoba
00:30:54 Robin Seymour: Hi from Michigan!
00:30:54 Kirk Johnson: Hello from Prince William County,
Virginia.
00:30:56 Corinne Slaughter: Hello from Hyde Park, NY
00:30:59 Jenny Dale: Hi from Greensboro, NC!
00:31:00 Larisa Molloy: Strafford, NH
00:31:00 Anna Rands: Anna from Medford OR
00:31:03 Spencer Williams: Hi from Chester County PA
00:31:03 Jennifer Finn: Hello from MA
00:31:17 Lara Freidhof: Hello from Tennessee!!
00:31:26 Pam Humble: Hello from Texas
00:31:31 Peggy Gilkerson: Hello from Carlisle, Ky.!
00:31:39 Briana Pagdon: Hello from Etowah, TN!
00:31:40 Marcina Overman: Hello everyone from Newkirk
Public Library Newkirk OK
00:31:44 Sydney Driver: Hi from Montana!!
00:31:48 Clorissa Ashley: Hello from Graham, Washington!
00:32:03 Hannah Wilkes: Hi from Nebraska
00:32:06 Fay Youngmark: Hi from Middletown, PA!
00:32:25 Elizabeth Mueller: Hi from Tampa.
00:32:26 Jeanne Heicher: Hi from Newport PA
00:32:29 Pam Humble: Please let us know when CE certificate
will be ready. Thank you.
00:32:36 Jackie Dillon-Fast: Hi everyone from Central PA!
00:32:38 Stefanie Crump: Hi from Los Angeles

00:32:50 Jane Crossman: Hello from Wadesboro, NC
00:32:58 Ann Marie Smeraldi: Hello from Cleveland, Ohio!
00:32:59 Sarah Collinge: Hello from New Hampshire!
00:33:10 Julie Edwards: If you need a certificate for this
webinar, visit our blog early next week, find the recording in the
archives and click through it to download the certificate! You won't
have to watch the whole thing again – just click through to the end
and you'll see a green bar where you can get the certificate.

You can also email us at webinar@nicheacademy.com if you have any
trouble or questions!

00:33:15 Heather McCartin: Hello from Joco, KS!
00:33:23 Gina Cherundolo: Ghostbusters!
00:33:24 Giselle Ordaz: Librarians!
00:33:24 Elizabeth Headrick: Rupert Giles
00:33:24 Kelly Staten: Giles!
00:33:24 Kelli Jean Cunningham: Giles
00:33:24 Kailah Neal: Giles!
00:33:25 Jenny Dale: Giles!
00:33:25 Heather Petro: Hello JJ!
00:33:26 Jo Powers: librarians!
00:33:27 Carol McCrossen: Buffy
00:33:27 Pauline Schwartzman: Giles
00:33:28 Petra Ortega: Giles!
00:33:29 Kathryn Geoffrion Scannell: librarians!
00:33:30 Linda Gray: Ghostbuster librarian
00:33:30 Leslie Jankowski: Indiana Jones
00:33:31 Geni Flowers: Librarians!
00:33:32 Jason Seeley: INdiana Jones 3
00:33:33 Steven Harris: fictional librarian
00:33:34 Roberto Silva: Indiana Jones
00:33:36 Kathryn Geoffrion Scannell: Indianan jones
00:33:36 Sue Groshong: Indiana Jones
00:33:37 Kristine Robinson: Indiana jones
00:33:37 Gina Cherundolo: Indiana Jones and the Last
Crusade
00:33:44 Karen Turner: white actors
00:33:45 Mark Jochem: Librarians in movies!
00:33:49 Warren Lambert: Buffy, Ghostbusters, Indiana Jones and
the Last Crusade
00:33:55 Jason Seeley: They have no culture
00:33:56 Julie Edwards: You can learn more about Niche at
<https://www.nicheacademy.com/>
00:33:56 Kelli Jean Cunningham: Stuffy
00:33:58 Erin Wilburn: they are old and white
00:33:58 Maddy Barnes: White
00:33:59 Emily Wager: old and white
00:34:00 Rebecca Robinson: White
00:34:00 Cierra Bakovka: MEN4
00:34:01 Jess Huber: thin, white, able bodied

00:34:01 Laura Dumuhosky: So formal
 00:34:01 Angie Neely-Sardon: old and white
 00:34:01 Tala Wood: White
 00:34:02 Gina Cherundolo: old and grumpy
 00:34:02 Stefanie Blankenship: old
 00:34:02 Jason Seeley: Tweed
 00:34:02 Candace L Owens: focused
 00:34:02 Winona Patterson: Old and white!
 00:34:03 Yvonne Brown: skinny
 00:34:03 Ben Rearick: Older
 00:34:03 Stefanie Blankenship: men
 00:34:04 Denise Pearson: They're men.
 00:34:04 Christopher Girgenti: Prim and proper
 00:34:04 Matt Morrison: glasses
 00:34:05 Elissa Lawrence: Stuffy looking
 00:34:05 Steven Harris: old
 00:34:05 Elisabeth Mullane: Little old white people/
 00:34:06 Susan Artymko: they all wear glasses
 00:34:06 Kathryn Geoffrion Scannell: mild mannered
 00:34:07 Sarah Andrews: fancy dress
 00:34:07 Kayla Milledge: prim and proper
 00:34:07 Stefanie Blankenship: mean
 00:34:07 Erin Wilkins: Stodgy
 00:34:07 Rya Fennewald: formal
 00:34:08 Teresa Whitson: Books
 00:34:08 Kristine Robinson: Able-bodied?
 00:34:08 Jennifer Silverman: stuffy
 00:34:09 Sue Groshong: older, white, presumably cis-gendered
 00:34:09 Michele Hunt: dressed so formally
 00:34:09 Molly Anderson: stuffy
 00:34:09 Alex Rayos: Well dressed
 00:34:10 Priscilla Rojas-Naiman: Books are always behind them.
 00:34:10 Tala Wood: Prim
 00:34:10 Brigid Herron: suits
 00:34:10 Andrea Jensen: uptight collars
 00:34:10 Abigail Williams: suits
 00:34:10 Giselle Ordaz: of a certain class
 00:34:11 Jared Mooney: formal
 00:34:11 Jenny Dale: formal dress
 00:34:11 Jennifer Hill: able bodied
 00:34:11 Gina Cherundolo: grumpy
 00:34:12 Jazmine Wilson: Buttoned up
 00:34:12 Tiffany Flores: too fancy dress
 00:34:12 Jude Baldwin: formal
 00:34:12 Genevieve Mangerel: boring, classic
 00:34:13 Stefanie Blankenship: angry
 00:34:13 Yvonne Brown: grey hair
 00:34:13 David Young: Most of them wearing old-fashioned
 glasses
 00:34:13 Petra Ortega: Stern

00:34:13 Warren Lambert: Intellectual
00:34:13 Geni Flowers: meek
00:34:13 Patrice Fisher: over dressed
00:34:14 Renee Brumett: formal
00:34:14 Cierra Bakovka: MEN
00:34:15 Neil Foulger: formal dress
00:34:15 Heather Petro: Uptight. Able bodied.
00:34:15 Candace Jacobs: They are conservative
00:34:16 Omar Omar: Weirdos
00:34:17 Alyssa Cruz-Uribe: stern looking
00:34:17 Susan Artymko: nerds
00:34:18 Teri Wilson: unapproachable
00:34:18 Christian Burris: Formal dress
00:34:18 Jackie Dillon-Fast: conservative looking
00:34:20 Christina Lacayo: Stuffy
00:34:21 Fay Youngmark: Sensible Shoes!
00:34:21 Vanessa Crouther: conservative
00:34:22 Heather Lee: stereotypical
00:34:22 Sarada George: physical books
00:34:23 Liisa Sjoblom: tight collars
00:34:23 Michele Hunt: may not look like the student
population
00:34:23 Mary Howard: Upper income library
00:34:24 Janice Hummel: They look incredibly unhappy LOL
00:34:26 Ben Rearick: standing
00:34:27 Yvonne Brown: lots of books
00:34:28 Pauline Schwartzman: seem to only work with print
resources
00:34:28 Rya Fennewald: hangs by stacks of books
00:34:29 Michael Lee: bitter
00:34:30 Jennifer Silverman: at least 1 is a woman
00:34:31 Kelli Jean Cunningham: serious
00:34:31 Genevieve Mangerel: awkward
00:34:32 Jim DiMauro: Books are out of reach
00:34:32 Denise Pearson: They look rich.
00:34:33 Matt Morrison: bowties are cool
00:34:36 Steven Harris: No smiling
00:34:38 Gina Cherundolo: Terrorized by ghosts in the
basement?
00:34:42 Liz Kielley: not doing what librarians do
00:34:45 Haven Jock: white
00:34:52 Laura Dumuhosky: nothing but print books
00:34:55 Kathryn Geoffrion Scannell: Giles has a knowing
look in his eye tho
00:34:57 Ann Jennifer: Serious
00:35:01 Jackie Dillon-Fast: not welcoming looking
00:35:02 Keitha Robinson: Background are bookshelves
00:35:05 Christina Lacayo: lol terrorized by ghosts...
and vampires apparently
00:35:10 Sue Groshong: information gatekeepers!

00:35:10 Geni Flowers: That's what we do
00:35:11 Sarah Andrews: all books
00:35:12 Lynei Brown: the materials are old too
00:35:16 Christine Rickabaugh: "average" size- not
particularly differently sized
00:35:22 Maria Purchine: I'm only two out of three!
00:35:30 Pauline Schwartzman: look like they would shush
people
00:35:43 Giselle Ordaz: so true!
00:35:45 Yvonne Brown: BOOKS
00:35:47 Patrice Fisher: BOOKS
00:35:48 Hannah Lamm: books
00:35:49 Erin Wilburn: dim lighting
00:35:49 Molly Anderson: stacks
00:35:49 Petra Ortega: Only books
00:35:49 Sue Groshong: lotsa print books
00:35:49 Winona Patterson: OLD BOOKS
00:35:50 Kathryn Geoffrion Scannell: print books only
00:35:50 Stefanie Blankenship: books
00:35:50 Elissa Lawrence: dark, filled with books
00:35:50 Keitha Robinson: book shelves
00:35:50 Maria Purchine: dark
00:35:51 Sara Taylor: print books
00:35:51 Jude Baldwin: book shelves
00:35:51 Pauline Schwartzman: print books only
00:35:52 Lisa Pearson: It's dark
00:35:52 Liisa Sjoblom: dark
00:35:52 Hollie Johnson: old books
00:35:52 Lynei Brown: old books
00:35:52 Rebecca Robinson: old books
00:35:52 Kelli Jean Cunningham: dusty
00:35:53 Julie Kelsey: Tall shelves
00:35:53 Jared Mooney: lots of old books
00:35:53 Brenda Heindl: Cramped
00:35:53 Warren Lambert: The stereotypes go back to the
professionalization of the profession. Late 19th century.
00:35:53 Laura Dumuhosky: OLD books
00:35:54 Liz Kielley: always OLD books
00:35:54 Emily Wager: old academic libraries
00:35:54 Candace Jacobs: no technology
00:35:54 Fay Youngmark: lack of technology
00:35:54 Ben Rearick: tall shelves
00:35:54 Linda Gray: tall bookshelves
00:35:55 Tiffany Flores: dark and kind of sleepy feeling
00:35:55 Stefanie Blankenship: dark
00:35:55 Renee Brumett: high shelves
00:35:55 Elizabeth Weislak: very formal
00:35:56 Shannon Sheedlo: pristine!
00:35:56 Hannah Wilkes: Monotone-ish
00:35:56 Michael Lee: dusty books

00:35:56 Taylor Marston: stuffy old shelves
 00:35:56 Nina Shelley: only the oldest books
 00:35:56 Michael McEvoy: super formal
 00:35:56 Vicky Varga: tall shelves
 00:35:56 Sarah Andrews: tables
 00:35:57 Sara Gain: Dusty-lots of wood
 00:35:57 Amanda Nelis: So much brown.
 00:35:57 Candice Floyd: Stacks
 00:35:57 Jackie Mann: more white people
 00:35:58 Adam Di Filippo: Gothic
 00:35:58 Renee Brumett: dark
 00:35:58 Cierra Bakovka: Print books
 00:35:58 Kristine Robinson: Bookshelves full of books
 00:35:59 Teri Wilson: very traditional
 00:35:59 Christian Burris: Books, books, books!
 00:35:59 Lee Stokes: have to be able to reach high up
 00:35:59 Marcia Beach: high shelves
 00:36:00 Lynei Brown: lots of wood
 00:36:00 Bette Wallenius: Dark moody probably musty
 00:36:00 Lisa Lockheart: academic, not public
 00:36:00 Alyssa Cruz-Uribe: soo much wood
 00:36:00 Neil Foulger: lots of books in quiet room
 00:36:01 Keitha Robinson: Book, books and more books
 00:36:01 Sarah Andrews: low light
 00:36:01 Rachael Miller: old books, nondescript books
 00:36:01 Hannah Lamm: high book shelves
 00:36:02 Jaime Hutchison: tall shelves
 00:36:02 Giselle Ordaz: High shelves
 00:36:02 Anton Dounts: tall shelves
 00:36:02 Heather Petro: A lot of dark colored wood.
 00:36:03 Elisabeth Mullane: Dusty old looking books
 though, not even newer looking books.
 00:36:04 Jason Seeley: Old hardcovers (with no dust jackets)
 00:36:04 Jackie Dillon-Fast: people sitting at tables
 00:36:05 Catherine Benson: ancient
 00:36:05 Lisa Knasiak: Your background is dark and book-y.
 00:36:06 Shauna Beulah: books and more books and so dark
 00:36:06 Kayla Milledge: cramped space
 00:36:06 Brenda Heindl: Everything close together
 00:36:07 Jennifer Hill: stodgy old books, wooden furniture
 00:36:09 Ryann Uden: tall
 00:36:10 Lucia Odone: tons of books!
 00:36:10 Renee Brumett: need to be weeded
 00:36:13 Ben Rearick: natural light
 00:36:15 Vicky Varga: no spine labels! How do they find
 them?!?!?
 00:36:16 Kristen Bezner: cluttered and difficult to move around
 00:36:18 Giselle Ordaz: haha yes weed
 00:36:19 Pam Humble: No open book display
 00:36:19 Jackie Dillon-Fast: white people it looks like

00:36:20 Petra Ortega: Full bookcases, no space
00:36:21 Warren Lambert: No computers
00:36:21 Kirsten Henagin: Not particularly cozy
00:36:23 Candace Jacobs: no appearance of handicap
accessibility
00:36:26 Michele Hunt: no windows or group work areas or
room for a wheelchair
00:36:41 Elisabeth Mullane: Why is it so dark in there?
Get some lights in these libraries!
00:36:42 Sarah Andrews: could someone in a chair even get in
there?
00:36:46 Sarah Andrews: the doors look narrow
00:36:53 Jackie Dillon-Fast: these are pretty small scope
photos of course
00:37:03 Lisa Lockheart: Clutter in the Indiana Jones library
00:37:10 Heather Petro: A lot of libraries are.
00:37:27 Sue Groshong: tall shelves (above wheelchair or
standing arm-ability reach)
00:37:31 Tabbi Heavner: Like Jessica Rabbit was just drawn
that way, these libraries were scripted that way.
00:37:50 Theresa Covich: glasses are assistive devices, and
books (scrolls, codexes, e-books) are technology. 🙄 I took a history
of the book grad seminar based on an analogy of computer hardware/
software
00:38:26 Petra Ortega: Those libraries look intimidating to
the average patron
00:38:27 Susan Artymko: Thanks, Theresa Covich. I don't
consider my wearing glasses a disability.
00:38:30 Pauline Schwartzman: neurodivergence
00:38:33 Sara Taylor: colorblind
00:38:33 Michele Hunt: neurodivergence
00:38:33 Angela Taylor: color blindness
00:38:34 Gina Cherundolo: red-green colorblindness
00:38:34 Hannah Lamm: colorblindness
00:38:34 Jaime Hutchison: colorblind
00:38:35 Maia Desjardins: Colour blindness tests
00:38:35 Alyssa Cruz-Uribe: color blindness
00:38:35 Elisabeth Mullane: color blindness
00:38:36 Kelli Jean Cunningham: neurodivergence
00:38:36 Candace L Owens: Handicapped
00:38:37 Jackie Dillon-Fast: true Tabbi -- media portrayal
of libraries and librarians but I do see some of these in brick and
mortar libraries
00:38:37 Jude Baldwin: eyesight
00:38:40 Warren Lambert: Color blindness
00:38:41 Michele Hunt: colorblindness
00:38:43 Cierra Bakovka: disabilities take many different forms
and aren't
00:38:45 Sara Taylor: mental health/bullying
00:38:47 Jude Baldwin: physical mobility

00:38:48 Will Dease: Social/emotion disabilities
 00:38:50 Michael Lee: infinity
 00:38:50 Mark Jochem: mobility disability, neurodivergence,
 color blindness
 00:38:50 Kristine Robinson: mental illness or depression?
 00:38:50 Maia Desjardins: Isolation or exclusion
 00:38:51 Cierra Bakovka: t always visible
 00:38:51 Jenny Dale: physical disability
 00:38:52 Christina Lacayo: anxiety/depression on the
 bottom
 00:38:54 Sarah Andrews: I don't get it
 00:38:58 Candace L Owens: anxiety
 00:39:00 Maddy Barnes: othering
 00:39:01 Kathryn Geoffrion Scannell: emotional disability
 00:39:07 Kathleen M Wade: Fibromyalgia – hidden but very
 real.
 00:39:08 Catherine Benson: you cant always see
 disabilities
 00:39:13 Mark Jochem: Non-visible disabilities
 00:39:19 Kristine Robinson: invisible disabilities
 00:39:30 Candice Floyd: This nails it acrpss the board
 00:39:39 Susan Artymko: From this point of view, EVERYONE has
 a disability of some kind, so what is the point?
 00:39:40 Christian Burris: Disabilities aren't always
 visible.
 00:39:52 Michele Hunt: I wanted to ask about that. thank you
 for bringing up the puzzle piece
 00:39:55 Maria Purchine: Wow, that is visually busy!
 00:40:34 Pauline Schwartzman: I could talk for hours about
 how awful Autism Speaks is lol
 00:40:39 Haven Jock: same
 00:40:40 Elisabeth Mullane: People with Autism don't need
 to be "fixed!"
 00:40:46 Jason Seeley: They also pushed the anti-vax nonsense
 long after it was debunked
 00:40:56 Sue Groshong: Wow, thanks for educating us about
 Autism Speaks... I didn't know! Ugh!!
 00:40:57 Petra Ortega: Thank you I was not aware of how
 problematic this was
 00:40:58 Anna Doyle: @Susan, because everyone has different
 needs and those needs sometimes conflict.
 00:41:00 Angie Neely-Sardon: Today I learned! Thank you
 00:41:02 Christian Burris: Thank you for the information
 about Autism Speaks.
 00:41:10 Heather Petro: SO glad to know.
 00:41:22 Candace L Owens: I appreciate the autism speaks
 background as well
 00:41:45 Janice Hummel: Equal access
 00:41:47 Warren Lambert: Discrimination
 00:41:47 Jenny Dale: equitable access

00:41:49 Kathleen Bloomingdale: so everyone is included
00:41:50 Jenneffer Sixkiller: protection
00:41:50 Victoria Rodriguez: eQUITY
00:41:50 Petra Ortega: Equity
00:41:51 Lynei Brown: ablelism
00:41:51 Maddy Barnes: because we can't trust companies to do
it themselves
00:41:52 Karen Kohoutek: A lot of places won't do anything
until there's a law, sadly.
00:41:52 Lisa Knasiak: Because people can be jerkwads
00:41:53 Christian Burris: Equity.
00:41:53 Valmai Hanson: Misinformation about disabilities
00:41:54 Michael McEvoy: because people treat me differently
because I'm deaf.
00:41:54 Michele Hunt: ppl will ignore it if not there
00:41:55 Neil Foulger: Ensure equal and fair treatment
00:41:55 Candace L Owens: To benefit all because are
welcome in libraries
00:41:55 Brigid Herron: because people won't do it otherwise
00:41:56 Haven Jock: pay equality
00:41:56 Keitha Robinson: Inclusiveness
00:41:56 Elizabeth Mueller: To protection
00:41:57 Chris Johnson: Costs money
00:41:58 Erin Wilkins: Because we live in an ableist society
00:41:58 Mary Howard: To ensure all receive equality
00:41:58 Steven Prochet: To assure equitable access
00:42:00 Mark Jochem: Historic and contemporary bias
00:42:01 Rachel Friedman: so we define how to treat
others
00:42:02 Alyssa Cruz-Uribe: accountability
00:42:04 Molly Selman: I have heard that about Autism Speaks
across the board from autistic people. They seem to have more of an
agenda of making allistic people feel comfortable around autistic
people by changing their behaviors instead of creating a world that is
accommodating to autistic people.
00:42:04 Candace L Owens: respect
00:42:05 Michele Hunt: ensure equity
00:42:07 Maria Purchine: Hidden bias
00:42:07 Pam Humble: sameness
00:42:11 Taylor Marston: Not everybody knows what they're doing
00:42:11 Emily Lathrop: to display intentionality
00:42:12 Kirk Johnson: Because it shouldn't be up to the
individual to advocate for themselves on their own.
00:42:13 Christopher Streets: Protect against thoughtless
design
00:42:14 Jennifer Hill: to provide a framework for improving
accessibility
00:42:17 Gina Cherundolo: people won't go out of their
way to make things accessible unless they have to
00:42:17 Catherine Benson: inclusion

00:42:18 Kristine Robinson: Everyone has a right to live with dignity and respect

00:42:21 Brittany Maynard: able bodied people just dont think about it

00:42:21 Karen Turner: If we make our library accessible for everyone - it benefits everyone!

00:42:21 Nina Shelley: same as building codes, because if its not required its not done

00:42:27 Candice Floyd: To clarify definitions of inclusions

00:42:27 Kathryn Geoffrion Scannell: otherwise we won't get them

00:42:38 Jackie Dillon-Fast: so we don't have to over and over again keep deciding the same things

00:42:43 Julie Edwards: Just a reminder that I'll email the slides and recordings to everyone.

00:42:45 Kathleen M Wade: Overcome public treatment of disabled person being the "other"

00:42:46 Hollie Johnson: wow

00:42:47 Candace L Owens: interesting

00:42:52 Lisa Knasiak: Yikes!

00:42:57 Heather Petro: Was not that long ago at all.

00:43:01 Jackie Dillon-Fast: mine too JJ

00:43:02 Winona Patterson: In a lot of our lifetimes. Frightening.

00:43:06 Julie Wever: To ensure that when limited funds are allocated, those funds include disability rights concerns.

00:43:14 Melinda Martin: Legal navigation in a capitalist nation.

00:43:19 Kerri Copus: My uncle was sterilized because of his disability

00:43:29 Jennifer Silverman: there are many savage laws still on the books

00:43:53 Karen Turner: 25% of the ppl in the US have some disability - we will all eventually have some form of disability if we live long enough

00:43:54 Giselle Ordaz: Thank you for teaching us this.

00:44:12 Hollie Johnson: Sadly there is a sign in downtown Raleigh, highlighting the former eugenics building.

00:44:38 Alyssa Cruz-Uribe: It wasn't just Germany, it was a popular opinion of the time

00:44:54 Anna Doyle: The Nazis got it from us.

00:45:04 Candace L Owens: Thanks for the lessons and blessings here...

00:45:04 Warren Lambert: Germany modeled their plans after the U.S. and U.K.

00:45:24 Jennifer Silverman: FYI, I suggest the PBS documentary "America and the Holocaust"

00:45:31 Leslie Brown: Really? How terrible that the people of Raleigh would allow a sign like that to remain! Sad...

00:45:40 Sara Taylor: Families were lied to. The Nazis

started in institutions and lied to the families, saying they died of something else. Families got death notices after visiting and seeing family members fine. Then next month, they were dead. Terrible

00:45:42 Christina Lacayo: Sadly, I still hear whispers of this in the comment sections from time to time, this way of thinking isn't dead

00:45:44 Janice Hummel: Well, it's not a problem until it's YOUR problem, right?

00:45:52 Haven Jock: oh hey, my library has that exhibit right now jennifer

00:45:56 Julie Edwards: I'll include the chat transcript in the blog I'll send with the recording and slides!

00:45:57 Brigid Herron: Although it's good to remember that it existed

00:46:04 Leslie Brown: Yes, "America and the Holocaust" is excellent.

00:46:11 Roxie France-Nuriddin: Aktion T4 was a campaign in Germany. Killed 9,000 German children before implementation of the "Final Solution".

00:46:16 Jackie Dillon-Fast: not even disabled people's family members can be trusted to honor their family member's autonomy

00:46:35 Candice Floyd: Yes! Own it.

00:46:43 Sara Gain: you don't know until you know.

00:46:52 Samantha Loree: re: Autism Speaks

00:47:11 Jennifer Silverman: I think it should be easier to get an ADA parking placard

00:47:14 Jess Huber: JJ provided a number of examples prior to making a fair statement that is absolutely accurate

00:47:27 Tabbi Heavner: There's a woman in my building in a wheelchair. I never know if I am supposed to ask if she needs help or wait for her to ask for help.

00:47:29 Erin Wilkins: I think that people in the statistically majority demographic will always do harm to those in the statistically minority demographic--knowingly or not.

00:47:40 Haven Jock: agreed erin

00:47:41 Candace L Owens: Misunderstanding, misinformation, and untruths to self/others is an issue

00:47:45 Christina Lacayo: Good intentions don't necessarily equal good results

00:47:48 Hannah Wilkes: I learned from you in library school :D

00:47:56 Candice Floyd: Unfortunately, because there are so many divergent and differing abilities, no one can truly know all of the nuances.

00:48:01 Theodore Mallison: People can't be trusted pretty much to do anything right, that's why we have laws to begin with

00:48:08 Cindy Haff: Ask once. If she needs help, she'll let you know AND she'll know you are willing to help in the future.

00:48:08 Cindy Alesso: intent and impact are two different things

00:48:08 Sarah Andrews: people who are on SSI disability have their lives completely controlled by government regulations

00:48:12 Rebecca Robinson: It was taught in my library school!

00:48:19 Roxie France-Nuriddin: The problem is "cultural". US is essentially a eugenic culture, rooted in the Spartan ethic. Disabled people have been oppressed over the whole world for millennium.

00:48:24 Chris Johnson: Must read Being Heumann by Judy Heumann – such a fighter and a doer!

00:48:30 Daniel Wilson: As a generalized statement, it's absolutely true that able-bodied people aren't willing to do what is needed to protect others. The pandemic made that perfectly clear

00:48:42 Renee Burrows: I'm sorry but I am not feeling comfortable in this webinar and feel that I need to leave. I thought it would be a webinar on how we can better serve those with disabilities in our libraries. This is becoming a political forum. Sad

00:48:43 Candace L Owens: I can appreciate your honesty and humbleness in presenting this information... Thank YOU

00:48:54 Anny Laepple: Yes @Daniel!!

00:49:00 Susan Artymko: Thank you, Renee, I agree

00:49:01 Chris Johnson: Users with Alzheimer's & dementia

00:49:04 Anna Doyle: Understanding context is part of better serving, Renee.

00:49:24 Sunny Branick: Anna, 🙌

00:49:25 Elizabeth Mueller: People who have Cancer is under the ADA too.

00:49:30 Kathy Chain: If you are feeling uncomfortable, you probably really need to stay and think about why

00:49:32 Sharon Noble: @Rebecca Robinson what library school did you go to?

00:49:36 JJ Pionke: askjan

00:49:44 Lara Goldstein: Political? Or Uncomfortable? Discomfort can be very important

00:49:48 Mark Jochem: askjan is fantastic!

00:49:57 Derek Wilmott: <https://askjan.org/>

00:50:07 Sarah Andrews: we learn through discomfort

00:50:12 kirsten mentzer: Being uncomfortable is part of learning and being exposed to different ideas

00:51:20 Haven Jock: discomfort is something to be confronted. why are you uncomfortable with factual information being presented in a well researched and humble way?

00:51:22 Heather Petro: anxiety

00:51:25 Warren Lambert: Anxiety

00:51:25 Valerie Moore: Anxiety!

00:51:27 Sarah Andrews: lots of people think that schizophrenia is more common

00:51:30 Tala Wood: Lot of depression and anxiety

00:51:31 Heather Lee: lots of anxiety

00:51:31 Mark Jochem: Anxiety is everywhere. Is it cultural?
00:51:32 Julie Kelsey: 48 million with anxiety
00:51:32 Molly Selman: I think they all seem low
00:51:32 Lisa Lockheart: Ryan Dowd has an excellent webinar on
mental illness
00:51:34 Bette Wallenius: major depressive episode and
anxiety
00:51:34 Virginia Johnson: They're all low
00:51:36 Christina Lacayo: Anxiety sounds low to me
00:51:36 Hannah Lamm: Anxiety is way higher than everything
else on the list
00:51:37 Hollie Johnson: i thought depression would be higher
00:51:37 Rebecca Robinson: @Sharon University at Albany.
I did an entire project on assistive technology. I learned a lot about
accessibility. :) Still here to learn more!
00:51:38 Sarah Andrews: schizophrenia is hard to hide
00:51:39 Giselle Ordaz: All, seeing the millions versus
percentages
00:51:40 Kathryn Geoffrion Scannell: major depressive
00:51:44 Christine Rickabaugh: I wonder how the anxiety/
depression numbers will be altered post-Covid
00:51:46 Angela Taylor: I would have expected PTSD to be
higher honestly
00:51:47 Edward Canora: Anxiety! What happens if a person has
more than 1 of these?
00:51:51 Samantha Loree: major depressive is underreported
00:51:54 Derek Wilmott: OCD seems low
00:51:54 Robert Rosenthal: are us numbers consistent with
other countries?
00:51:55 Michele Hunt: I wonder if all are lower because not
everyone has access to diagnosis
00:51:57 Rita Van Duinen: Addiction? Where does that
fall?
00:52:00 Christian Burris: All are estimates.
00:52:02 Jennifer Silverman: I wonder if PTSD is actually
higher than this because it's often undiagnosed
00:52:03 Mauri Guillen Fagan: I expect PTSD is
underrepresented.
00:52:04 Anna Doyle: Does this include C-PTSD?
00:52:07 Jackie Dillon-Fast: the percentages seem low until
you see how many individuals are impacted
00:52:12 Corinne Slaughter: I would believe that Post
traumatic Stress disorder is higher
00:52:13 Cierra Bakovka: Nope, as someone with an anxiety
disorder, it is definitely low!
00:52:19 Anna Doyle: Ah, thank you.
00:52:27 Kelli Jean Cunningham: Anxiety numbers are also up
due to increase of accessible diagnosis and lowered stigma on therapy
00:52:41 Pauline Schwartzman: I imagine most of these are
under-diagnosed, especially in traditionally marginalized populations

00:52:43 Jenny Dale: movies!
00:52:44 Christine Kreger: Movies
00:52:45 Kayla Milledge: One thing to remember as well is that
these are just one's reported as well.
00:52:46 Sue Groshong: tv/fiction
00:52:46 Jennifer Silverman: misdiagnosis
00:52:47 Mauri Guillen Fagan: So hard to diagnose.
00:52:47 Kristine Robinson: Bipolar Disorder feels a
little low.
00:52:47 Valerie Moore: Media portrayals
00:52:47 Jess Huber: Hugely underdiagnosed
00:52:47 Chris Johnson: TV
00:52:48 Lisa Knasiak: Bad press
00:52:48 Gina Cherundolo: undiagnosed
00:52:48 Mary Sullivan: TV
00:52:48 Maddy Barnes: media representation
00:52:49 Kayla Milledge: media
00:52:49 Derek Wilmott: Television portrays
00:52:50 Christian Burris: Media.
00:52:50 Tala Wood: over-representation in media
00:52:51 Winona Patterson: misdiagnoses
00:52:51 Jackie Dillon-Fast: media
00:52:51 Neil Foulger: Hear about it a lot
00:52:51 Sara Taylor: movies
00:52:52 Heather McCartin: Media
00:52:53 Cierra Bakovka: because it's used most often in movies
and tv
00:52:53 Anna Doyle: Because it's used as the Big Bad Scary
thing.
00:52:55 Petra Ortega: misinformation
00:52:57 Kristine Robinson: Media misrepresentation
00:52:59 Cassandra Morris: people mistake something else
for schizophrenia often.
00:53:04 Cassandra Morris: due to media
00:53:04 Candice Floyd: Because many mental health disorders
are hard to detect.
00:53:20 Tabbi Heavner: Many of these numbers depend on what
demographic you're talking about. They would be much much higher if
you looked at homeless populations.
00:53:24 Maggie Carr: so true! I really thought quicksand
would be more of a concern in my lifetime LOL
00:53:28 Sarah Andrews: because people are scared of people
who are hallucinating
00:53:30 Janet Phillips: Someone mentioned Ryan Dowd - he
points out the percentages of various kinds of mental illness are much
higher in the population of people experiencing homelessness, which is
relevant to most, if not all, libraries.
00:53:35 Roxie France-Nuriddin: Can you speak a bit about
epistemic injustice and mental illness. Often when people with mental
illness try to access resources (education; legal; healthcare), they

are not considered credible. How can Library prepare to avoid this type of injustice?

00:53:41 Candice Floyd: @Maggie LOL

00:53:44 Sue Groshong: schizophrenia or the big fiction jackpot, what used to be called "Multiple Personality Disorder)"

00:53:46 Deborah Chan: I know someone with schizophrenia who won't identify as schizophrenic

00:53:47 Mauri Guillen Fagan: These numbers are based on actual medical diagnoses or suspected cases?

00:53:48 Derek Wilmott: Same situation with Dissociative Identity Disorder

00:53:50 Brenda Heindl: We have a patron who is so sweet and has schizophrenia. He loves to read Neal DeGrasse Tyson.

00:53:51 Emily Wager: I would love to know what % of people suffer from a non mental health disability do eventually get diagnosed with a mental health disability due to treatments and stigmatism of their main disability.

00:53:53 Valerie Moore: Another endorsement for Ryan Dowd. His trainings are great.

00:53:55 Corinne Slaughter: Ryan Dowd is a good resource

00:54:04 Janette Larson: so many mental illnesses are not accurately represented in the media

00:54:19 Tabbi Heavner: Always believe them if the voices are talking to them. Make sure you know what the voices are saying.

00:54:20 Haven Jock: its statistically more likely for schizophrenic people to have violence committed against them than to commit violence

00:54:21 Janette Larson: Ryan Down is awesome!

00:54:24 Catherine Benson: I agree Ryan Dowd has taught me much

00:54:25 Lara Goldstein: We're trying to get our library to subscribe to his trainings for better customer support

00:54:25 JJ Pionke: NAMI

00:54:26 Giselle Ordaz: NAMI <3

00:54:27 Karen Turner: Actually having a social worker team working in the library is helpful

00:54:35 Anna Doyle: Absolutely, Haven.

00:54:38 JJ Pionke: mental health first aid

00:54:39 Cindy Haff: Dowd's new survey results on homelessness in regards to library populations was EXCELLENT

00:54:42 Kristine Robinson: And many mental illnesses are stigmatized. Many people are scared to come forward out of fear of being institutionalized

00:54:42 Lisa Lockheart: Lack of mental health care in our area - almost no prescribing psychiatrists.

00:54:47 Sarah Andrews: mental health first aid is great

00:54:58 Jess Huber: Also ASIST - Applied Suicide Intervention Training

00:55:02 Kayla Milledge: its an awesome training!

00:55:03 Cassandra Morris: I've done the mental health

first aid training. It's really good.

00:55:04 Kathryn Geoffrion Scannell: MHFA is terrific--they have one for children & youth now too

00:55:13 Kristine Robinson: I just took my first mental health first aid class a couple of months ago. I highly recommend it!

00:55:14 Lisa Lockheart: So if you need help, it's a long drive, which complicates the issue for those with fewer resources

00:55:24 Katie McDonough: Patrick Lloyd at the Texas State Library is also a good resource.

00:55:49 Petra Ortega: @Kristine Robinson

00:55:52 Tiffany Flores: My job requires mental health first aid. My area offers it for free through a local organization

00:55:53 Janice Hummel: we've had issues with my college aged daughter because it is almost a "trend" to go around talking about getting anxiety meds so it makes it hard to really help those that need it. There really are a lot of people out there that don't have basic coping skills, sadly

00:55:58 Jennifer Silverman: ++++++

00:56:07 Anna Doyle: Environmental stresses really impact mental health.

00:56:14 Petra Ortega: @Kristine Robinson was the class in person. do you have a resource you can share?

00:56:23 Kathryn Geoffrion Scannell: it's pretty hard to be anything but a cisgender ablebodied white guy

00:56:29 Sarah Andrews: and some groups do not believe in getting mental health assistanc3e3

00:56:31 Lisa Knasiak: 5 years

00:56:31 Karen Turner: Our social worker doesn't recommend Ryan Dowd's work -- as well as the PLA Social Work Task Force

00:56:34 Tabbi Heavner: A short class will not give you the tools you need to be able to work with someone in a mental health crisis. Not even close.

00:56:34 Michele Hunt: years

00:56:35 Grace Engelbrecht: 4 months

00:56:36 Jackie Mann: 10 years

00:56:36 Anna Doyle: Seeking or getting.

00:56:36 Sarah Andrews: 4 years

00:56:38 Sue Groshong: 3 years

00:56:38 Valerie Moore: a year

00:56:39 Anna Rands: 3 years

00:56:39 Edward Canora: 5 years

00:56:39 Stephanie Freas: 10

00:56:40 Bette Wallenius: 2 years

00:56:40 Heather Lee: took me a full year

00:56:40 Angela Taylor: 10 years

00:56:40 Natalie Zebula: 10 years

00:56:40 Keitha Robinson: 10 years

00:56:41 Kathleen Bloomingdale: 3 years

00:56:41 Jackie Dillon-Fast: 10 years

00:56:41 Winona Patterson: 5 years

00:56:42 Deborah Chan: 1 yr
 00:56:42 Mary Howard: 4
 00:56:42 Candice Floyd: I have to laugh at that one!
 00:56:45 Ryann Uden: 7 years
 00:56:46 Grace Engelbrecht: WOWW
 00:56:46 Haven Jock: it depends on social / cultural group
 00:56:51 Heather Lee: brutal
 00:56:53 Haven Jock: and resources
 00:56:53 Candace L Owens: Interesting
 00:57:00 Mauri Guillen Fagan: Good grief!
 00:57:00 Angela Taylor: Stigma
 00:57:00 Cierra Bakovka: STIGMA
 00:57:02 Kristine Robinson: @ Petra Ortega It was but it
 was provided through my work (a university). I can look and see if I
 have something.
 00:57:02 Janette Larson: denial
 00:57:03 Kathy Chain: shame
 00:57:03 Tiffany Flores: stigma?
 00:57:04 Jenny Dale: cost!
 00:57:04 Elizabeth Weislak: cost
 00:57:04 Jackie Mann: denial, lack of access
 00:57:04 Warren Lambert: Stigma
 00:57:05 Mary Howard: Money
 00:57:05 Brittany Maynard: stigma
 00:57:05 kirsten mentzer: Shame, access
 00:57:05 Lara Goldstein: Is that seeking assistance or
 successfully seeking assistance?
 00:57:05 Candace L Owens: afraid
 00:57:05 Michael Lee: Shame
 00:57:06 Laurie Williams: \$\$\$\$\$
 00:57:06 Sarah Andrews: family
 00:57:06 Elizabeth Mueller: Money
 00:57:07 Winona Patterson: I just thought that was just
 my personaliyt
 00:57:07 Cierra Bakovka: Money
 00:57:07 Bette Wallenius: Embarrassment
 00:57:07 Keitha Robinson: money
 00:57:07 Christopher Girgenti: afraid to get help
 00:57:08 Briana Pagdon: lack of access
 00:57:08 Rachel Friedman: scared
 00:57:09 Mauri Guillen Fagan: No insurance
 00:57:09 Amanda Nelis: Onset in childhood.
 00:57:09 Michael McEvoy: we're taught to be self sufficient and
 strong
 00:57:10 Maddy Barnes: waitlists for doctors
 00:57:10 Kelli Jean Cunningham: accessibility
 00:57:10 Andrea Boothby Rice: stigma, not knowing where to
 find help
 00:57:11 Taylor Marston: They hope it will go away
 00:57:11 Steven Prochet: Stigma and cost and lack of access

00:57:11 Kathryn Geoffrion Scannell: maybe it'll go away
00:57:11 Heather Petro: No health insurance!!
00:57:12 Amy Bernard: wow
00:57:12 Lisa Lockheart: lack of resources
00:57:12 Mary Sullivan: lack of access
00:57:12 Valerie Moore: Lack of medical insurance
00:57:13 Janice Hummel: you feel you can self treat
00:57:13 Natalie Zebula: They don't know it is an actual
illness
00:57:13 Christina Wolf: Don't realize they have a mental
disorder
00:57:14 Lara Goldstein: I've seen people start to seek help
and then give up
00:57:15 Ryann Uden: Access and stigma
00:57:15 Cassandra Morris: people not believing them
00:57:15 Emily Dagg: Hoping it will go away on it's own
00:57:15 Sue Groshong: Not understanding their problem,
denial, shame, access to health resources
00:57:16 Maria Purchine: Fear
00:57:16 Candice Floyd: Community enabling, from relatives and
friends
00:57:16 Kristine Robinson: Fear of being
institutionalized.
00:57:18 Edward Canora: not knowing how to get help
00:57:19 Jennifer Silverman: misdiagnosis
00:57:20 Giselle Ordaz: They don't think there's anything
wrong. Anosignosia
00:57:21 Christian Burriss: Fear
00:57:22 Patricia Sanders: scared
00:57:22 Anna Doyle: People who have symptoms early may be
denied care by their parents.
00:57:22 Judith Girardi: Not understanding that help can
actually be helpful
00:57:22 Amy Bernard: yes-
00:57:24 Amanda Bajdo: lack of information
00:57:25 Susan Artymko: denial
00:57:26 Karen Kohoutek: Waiting lists.
00:57:27 Ryann Uden: Not enough providers, esp available
immediately
00:57:28 Taylor Marston: Lack of education on mental health
00:57:28 Kelli Jean Cunningham: being believed and understood
00:57:29 Anita Mullins Brown: My case, too busy working for
others, cost
00:57:33 Karen Murphy: You have to figure it out for yourself
and find a person who can test for that. Then wait!
00:57:33 D Burkhalter: some people aren't "waiting" for help,
they're fighting to get doctors to pay attention and are ignored.
00:57:35 Brittany Maynard: not having time
00:57:36 Holly Hall: Lack of providers
00:57:37 Heather McCartin: @KarenTurner, why not

recommend Ryan Dowd? If you do mind sharing.

00:57:38 Sunny Branick: Doctors not listening to you

00:57:38 Michelle Hahn: living in psychiatric practitioner deserts

00:57:39 Bobbie Wrinkle: denial embarrassed lack of insurance lack of support

00:57:40 Lauren McCauley: Thinking, "Yeah, I have this or that symptom, but it's not THAT bad. Other people have it worse."

00:57:42 Elisabeth Mullane: Probably the reason is often a complete lack of recognition that there's even something going on that they could be seeking help for. We

00:57:42 Jackie Dillon-Fast: they don't realize it's not something they can manage on their own and access to good diagnosis and med prof for treatment

00:57:47 Warren Lambert: Even with insurance it can get costly.

00:57:49 Maria Purchine: Crippling stress

00:57:56 Larissa Brookes: Maybe you didn't realize you had a mental health problem

00:58:00 Jackie Dillon-Fast: *can't manage on their own

00:58:01 Lara Goldstein: It's pretty hard to get help w/ depression when you're poor. Can confirm

00:58:06 Patrice Fisher: Not wanting to put their business out there. Keeping it in the family.

00:58:13 Kim Henderson: Society in general is a major deterrent to most

00:58:20 Nina Shelley: it has to get to a breaking point

00:58:22 Molly Selman: A lot of people will tell who they love the most first about their struggles, and if the people you love the most let you down, then how could you feel safe to tell someone else?

00:58:29 Candice Floyd: Just heard this analogy again last week.

00:58:36 Elisabeth Mullane: We're conditioned to think that these things are just "part of life" and it doesn't even cross our mind until much later than maybe its not normal and that we could be seeking help for anything.

00:58:49 Catherine Benson: good days and bad days

00:58:52 Lara Goldstein: "Life is hard" is a lot of what folks are told when they seek help with family

00:58:54 Tabbi Heavner: Please do not be lulled into a sense of safety if you've had one of those MHFA classes. Librarians are not clinicians and shouldn't diagnose, make recommendations regarding health, or put themselves at risk.

00:59:01 Mary Sullivan: The frog story was in my audio book this morning!! Mystery

00:59:26 Jackie Dillon-Fast: even so, you have to be pretty much non-functioning to get a diagnosis

00:59:37 Lara Goldstein: I'm pretty sure they remind folks of their limitations in MHFA classes

00:59:39 Anna Doyle: Absolutely, Tabbi! Not our job, not

qualified, not actually our business. We just have to help people.

00:59:42 Candice Floyd: Tabbi, but the likelihood is that you can be better prepared if you have some knowledge.

00:59:44 Rachel Friedman: I had a pet frog. Feeling very disturbed right now

00:59:46 Julie Edwards: Just a reminder that I'll be sending out the chat since there is so much good information here!

00:59:47 Molly Selman: Seriously Jackie

00:59:48 Leslie Brown: I struggled all my life and my family tried to help, but it wasn't until I was an adult in my late 20's that I got an accurate diagnosis of bipolar disorder. 20+ years to diagnosis and help.

00:59:51 Sarah Andrews: and it is even worse if your parents are the reason you have c-ptsd = they aren't going to get you help

00:59:54 Angie Neely-Sardon: In my experience, it's difficult to find a provider who will handle the paperwork needed to document a diagnosis or pursue accommodations.

00:59:59 Sue Groshong: Thank you for sharing personal context

JJ❤️

01:00:08 Candace L Owens: I agree @Sue

01:00:18 Tabbi Heavner: @Candice- be prepared by never letting someone get between you and the exit door.

01:00:35 Jackie Dillon-Fast: this is a fast flying talkative chat!

01:00:42 Janice Hummel: I prefer differently abled

01:00:51 Candice Floyd: That's true, but if you don't know what to look for, you could be caught unaware.

01:00:53 Haven Jock: disabled is not a bad word.

01:00:54 Karen Turner: People can let you know how they want to identify

01:00:56 Lisa Knasiak: That is Deaf with a capital "D" correct?

01:00:59 Jade Squires: autistic here!

01:01:00 Michelle Hahn: And many of us greatly dislike "differently abled"

01:01:03 Haven Jock: im autistic

01:01:12 Cierra Bakovka: Deaf culture is super interesting! I took some classes in college and it

01:01:16 Mary Howard: Ask people how they wish to be addressed

01:01:22 Judith Girardi: how would you phrase the question when asking?

01:01:30 Grace Engelbrecht: ^^^ Good question!

01:01:37 Mark Jochem: Definitely Michelle! I really dislike differently abled or 'special needs' yuck!

01:01:39 Sarah Andrews: Deaf = my cousin says he feels like it is like being a culture, like Vietnamese

01:01:41 Heather Petro: What should we say in a situation where we can't ask or aren't addressing a person specifically?

01:01:42 Kristine Robinson: Good question @judith

01:01:43 Alex Rayos: Are there some phrases to use for asking?

01:01:49 Brittany Maynard: Autistic and physically disabled here! I personally hate differently abled or other careful ways of not saying disabled

01:01:52 Ray Zill: Disability Visibility (the book) talks about wanting to keep disabled as opposed to differently abled because the author feels as though they are disabled by an ablest society. Differently abled incinuates that there is something "wrong" with them.

01:02:00 kirsten mentzer: Yes, Ray! It's such a good book

01:02:01 Karen Turner: that seems fairly lingo heavy

01:02:11 kirsten mentzer: (Alice Wong is the author of Disability Visibility)

01:02:14 Haven Jock: yes ray!!

01:02:24 Maggie Carr: I'm HoH, hard of hearing, and don't fit the stereotypical person with hearing aids. I welcome questions because I treat it as a teaching experience.

01:02:40 Ray Zill: Thanks Kirsten. I can't remember the author of the chapter about that specific label.

01:02:41 Candace L Owens: Thank YOU

01:02:45 Michelle Hahn: When I'm in a Zoom meeting (not webinar) I add IFL, which stands for Identity First Language, alongside my pronouns.

01:03:03 Kristine Robinson: @Petra I have a link to a book for the class but that's about it.

01:03:05 kirsten mentzer: @Ray Oh no, I guess I'll have to re-read the book to find out 😊

01:03:29 Haven Jock: that's a really good point

01:03:45 Maria Purchine: In my family we use "Differently Abled"

01:03:48 Brenda Heindl: Is "differently abled" offensive?

01:03:49 Jackie Dillon-Fast: I haven't seen IFL yet Michelle--do you think most folks know what it means?

01:03:50 Natalie Zebula: yes!!!

01:03:55 Candice Floyd: Me too!

01:04:03 Sue Groshong: yeah, a LOT of us needed that memo (and maybe in our 30's)... just sayin'

01:04:05 Laura Lilley-Bell: oh yeah, 40 + is a trip

01:04:06 Danielle Acton: 🙌

01:04:06 Patricia Sanders: Yes...so true!

01:04:09 Petra Ortega: @Kristine Robinson I would love that i

01:04:09 Janette Larson: I am almost 60 and my knees are older than me

01:04:09 Lynei Brown: im not even 30 and its falling apart already

01:04:11 Winona Patterson: 100% agree! I bought readers a week after I turned 40

01:04:12 Cindy Matthews: So true!!!

01:04:13 Lisa Lockheart: That darn check engine light goes on in the body!

01:04:18 Michelle Hahn: @Jackie, they don't, but they do ask and it allows me to start the conversation and try to normalize the use

01:04:19 Gina Cherundolo: i bent down to get a book off the bottom shelf the other day and my knees cracked so loud the students nearby laughed

01:04:19 D Burkhalter: Some disability self-advocates consider "differently abled" offensive too, so it's something that you should check in with. (I am "disabled")

01:04:22 Michele Hunt: thanks for the heads up! lol

01:04:24 Sally Mulvena: And then they say things like - well with your age bracket

01:04:25 Sarah Andrews: long covid is a mass disabling event = we are going to see LOTS more people

01:04:25 Beverly Podbielski: You aren't kidding. I keep telling younger people to be good to your body now as it won't thank you later.

01:04:26 Kathryn Geoffrion Scannell: wait til you hit 60

01:04:28 Mary Howard: Ha wait till 50 :-)

01:04:35 Anny Laepple: Uh oh, I have less than a month to prepare myself.

01:04:36 Shelley Tucker: 48 and I am still waiting for that to happen... LOL

01:04:37 Sue Cardinal: If there is a walking path that has stairs and one is a straight easy path, how do you tell people which one to take? "Assessible path" "Path with stairs"

01:04:38 Barbara Bera: Wait til you hit 60

01:04:38 Anna Doyle: @Sarah, for sure.

01:04:39 Noreen Bormet: Ditto on the 60

01:04:39 Molly Selman: so true about long covid

01:04:40 Elisabeth Mullane: Sounds like I have a lot to look forward to lol

01:04:43 Steven Harris: 60... forget about it! :)

01:04:43 Sylva Osbourne: Accessibility in Your Library

01:04:43 Sarah Andrews: you don't want to be a longhauler

01:04:44 Ann Jennifer: It is like the foundation of a house shifting!!

01:04:44 Angela Taylor: Looking forward to it lol

01:04:46 Christian Burris: It's coming...

01:04:46 Cassandra Viers: Warrenty expired

01:04:47 Mark Jochem: That's an interesting point on language. My disability is part of me, with a disability, feels a bit like living in parallel. I haven't found a 'good term'

01:04:54 kirsten mentzer: And most people WILL be disabled at some point in their life, for a variety of reasons and different periods of time!!

01:04:57 Sylva Osbourne: Is differently abled acceptable

01:05:02 Candice Floyd: @Michelle, thanks for letting me know

about differing abilities...I will to try to use and remember divergent abilities...

01:05:11 Shauna Beulah: Hey, age is just a number

01:05:18 Anna Doyle: Sylvia, some people like it, a lot of people don't. You'll have to ask.

01:05:37 Ray Zill: @Sylva it depends. I do not like that phrase when someone uses it for me.

01:05:39 Leslie Brown: For me it was 45. Aneurysm, cancer, stroke, hearing loss, what's next?

01:05:41 Sarah Andrews: what should you say when people say "oh don't call yourself disabled" but you actually are

01:05:42 Mark Jochem: Please no more 'special needs' they aren't special, they are needs

01:05:50 Patricia Sanders: what about silent disabilities---the ones you can't see all the time

01:05:52 Haven Jock: thank you mark

01:05:52 Kathryn Geoffrion Scannell: appropriate terms will age and change

01:05:58 Michelle Hahn: Maybe we can get something like "abilitydivergent" started!

01:06:01 Karen Turner: I use the term making the library accessible to the "full spectrum of ability"

01:06:01 Maggie Carr: does using different verbiage but asking for ADA to back you cause a conflict?

01:06:20 Leslie Brown: Let's not forget fibromyalgia, carpal tunnel...

01:06:26 Anita Mullins Brown: 'How would you like to be addressed?'

01:06:43 Anna Doyle: Works for so many things, Anita!

01:06:54 Candice Floyd: Not only is dis- problematic from a language standpoint is that the prefix implies something is wrong.

01:07:11 Angela Taylor: Sarah - that is a good question. I notice that people do tend to disbelieve people when they say they have some form of disability. I have yet to find a good way to push back against disbelievers.

01:07:11 Jackie Dillon-Fast: I don't often need to call a patron by anything other than their name

01:07:26 Janette Larson: This

01:07:37 Kristine Robinson: @ Petra I misread my email, I don't have a link. But I did download the book. Is that still cool?

01:08:44 Petra Ortega: @Kristine yes that's fine, could you send it to me at portega@brawley-ca.gov?

01:08:49 Jackie Dillon-Fast: how do you conduct a heat map?

01:08:57 Heather Petro: I'm sorry, did I miss how you can do one of these?

01:09:09 Catherine Benson: I'd like to learn how to do that too

01:09:10 Kim Henderson: I've found it helpful to just ask "is there something I can do for you to make your library visit more

enjoyable?" This especially applies to new patrons and those who are looking forlone, etc.

01:09:11 Kristine Robinson: @ Petra- yep! Check your email in 10 minutes

01:09:14 Cierra Bakovka: My library is historic (1899) and the elevator is an old-fashioned cage style from the 60s. We hate it so much. I

01:09:18 Cierra Bakovka: It

01:09:21 Lara Goldstein: One tricky thing can be figuring out how to fix problems you see. Our automatic doors close too quickly. I've never known who to talk to

01:09:29 Deborah Chan: Are there instances in which accommodating one person comes into conflict with another?

01:09:40 Hannah Wilkes: Is there a way to use this for smaller/ less busy libraries?

01:09:43 Petra Ortega: @Kristine thank you!

01:09:50 Grace Engelbrecht: @Deborah ^^ I like that question too

01:09:54 Tabbi Heavner: @Deborah- people who need more light vs. people who need low light

01:09:58 Candice Floyd: Nice @Kim!

01:09:59 Anna Doyle: There definitely are conflicting needs.

01:10:54 Sally Mulvena: Auto doors can have the closure times changed by the door maintenance people it can definitwely be altered

01:11:03 Karen Turner: In my experience we need More tables w/ electrical outlets in our buildings

01:12:17 Maddy Barnes: We have tons of furniture with outlets... they're just not plugged into anything because they're not near a power source.

01:12:18 Karen Turner: Universal Design, WCAG, and Universal Design for Learning are probably the most important tools for libraries.

01:12:21 Haven Jock: our building was built in the 70s and to fix our not-up-to-code, too-small elevator theyd have to tear out the entire stairwell 😞 we hate it to much

01:13:00 Mark Jochem: Do you recommend formal accessibility audits?

01:13:04 Anna Doyle: Also important for ageism as well as accessiblitiy problems. Both little kids and people using wheelchairs have a different perspective than you probably do.

01:13:11 Angela Taylor: Same here Haven. 70s building updating is proving to be difficult.

01:13:20 Daniel Wilson: That's a great idea. I once realized that to see how people are using spaces you really need to try to use them yourself and see not only how the space works, but how it feels to use it

01:13:22 Grace Engelbrecht: YES! older building hre too

01:13:28 Patricia Kane: Perspective exercise is a great idea

01:13:28 Jodi Gianakopoulos: Excellent

01:13:36 Julie Edwards: Just a reminder to pop questions for JJ into the Q&A!

01:13:55 Candice Floyd: Me...

01:13:55 Daniel Wilson: I had a perfect usable table with plenty of room that no one was using. But when I sat there to use it I realized I felt very exposed there, surrounded by other pathways/etc.

01:14:05 Sydney Driver: Children full on run into our glass walls ALL the time

01:14:06 Valerie Moore: Or branding decals.

01:14:07 Sally Mulvena: YES! - my daughter walks into them all the time

01:14:11 Maddy Barnes: Like you do to keep birds from flying into windows :D

01:14:21 Anna Rands: I invited early intervention physical and occupational therapists to do a walk through and give solutions for issues they found. They loved coming in to help and also learned we have more things/spaces to offer them in their work.

01:14:57 Grace Engelbrecht: @Anna, love that idea!

01:14:59 Jaime Hutchison: What a great idea Anna

01:14:59 Karen Turner: Using a tool to evaluate digital accessibility such as the WAVE tool from WebAim to ensure your website and digital content are accessible is really important.

01:15:07 Janette Larson: It helps to be aware if/when anyone has difficulty

01:15:10 Cierra Bakovka: Anna that is brilliant!

01:15:23 Taylor Marston: Our library put decals on our glass doors at adult eye level and now we just have toddlers running into them 🤔

01:15:24 Candice Floyd: It's a shame they don't make door frames with rounded edged...(depth perception issues)

01:15:26 Sylvia Jones: As someone in a library with glass walls while there was a shooting on campus-- glass walls are not good.

01:15:32 Kristine Robinson: @Anna that's a neat idea. Our university has a PT program, this would be a good project or outreach for our library.

01:15:40 Virginia Johnson: If you're in Massachusetts, Independence Associates can help with walkthroughs: <https://www.mass.gov/locations/independence-associates>

01:15:49 Cassandra Viers: [accessiblelibraries.ca](https://www.accessiblelibraries.ca)

01:16:04 Anna Doyle: ^^^^

01:16:24 Mary Howard: I am trying to get Monsido set up on our website! The local community college has it and they love it.

01:16:26 Maddy Barnes: Thanks for paying the cat tax

01:16:26 Petra Ortega: @Cassandra thank you!

01:16:31 Pauline Schwartzman: good cats!!!

01:16:31 Karen Turner: an excellent source of information is Do-It <https://connect.ala.org/pla/communities/community-home?CommunityKey=5c2df085-e960-4608-87e7-fc132b3a43d9>

01:16:33 Candace L Owens: Thanks!

01:16:36 Erin Wilkins: You know your audience :)

01:16:44 Brigid Herron: Adorbs!!!
01:16:45 Candice Floyd: @Mary, what is Monsido?
01:16:48 Lara Goldstein: Cat taxes are the only taxes I like as
a librarian ;))
01:16:49 Angela Taylor: <3
01:16:51 Cindy Alesso: our code of conduct conflicts with
patrons with mental illness-how can we change that
01:16:52 Pauline Schwartzman: I have a Maine Coon too!
01:16:52 Candace Jacobs: Too cute!
01:16:56 Warren Lambert: Love the cats!
01:16:56 Lara Goldstein: I wish tax season was just cat tax
season
01:17:01 Virginia Johnson: Also this (from
Massachusetts): [https://disabilityinfo.org/records/massachusetts-
accessibility-and-design-center/](https://disabilityinfo.org/records/massachusetts-accessibility-and-design-center/)
01:17:01 Candace L Owens: I want one of those cats
01:17:02 Christian Burris: Aww, kitties!
01:17:04 Haven Jock: awww we love a maine coon
01:17:04 Heather Petro: FluffMuffin is just FABULOUS!! Wookie
is so regal.
01:17:09 Patrice Fisher: 🥰
01:17:09 Melinda Martin: 🐱
01:17:12 Elisabeth Mullane: I love them <3
01:17:13 Kristine Robinson: Your cats are soo cute!
01:17:17 Leslie Brown: We recently had one of our students
who uses a wheelchair do a visit. She had some very interesting
insights and I hope we can put some of her suggestions into action
soon.
01:17:19 Maria Purchine: I'm hopeful of a kitty photobomb
01:17:27 Candice Floyd: 🐱
01:17:34 Karen Turner: Digital accessibility [https://
www.w3.org/TR/core-aam-1.2/](https://www.w3.org/TR/core-aam-1.2/) standards
01:17:37 Michelle Hahn: Check with your local city/town for
accessibility audits as well. My previous town had a group that did
audits, and the town were I live now also has a disability committee
for the community
01:17:42 Clemmie Little: Thank you! The CHAT was so good and
interesting! I couldn't stop reading! Great!
01:17:53 Edward Canora: Thank you! I have learned a lot, and
will try to get a therapist to visit my library.
01:17:53 Candice Floyd: Me either Clemmie!
01:17:53 Mary Howard: @Candice <https://monsido.com/> A site
that will help to facilitate better viewing of website for those that
need it.
01:17:54 Patricia Sanders: Thank you...very informative!
Have a great day! Fixing to take a chair around the library!
01:18:10 Sally Mulvena: Its not about how it looks its about
how it works and what it feels like.
01:18:27 Maggie Carr: Please consider hearing-loops for your

library spaces. <https://www.hearinglink.org/technology/hearing-loops/what-is-a-hearing-loop/>

01:18:31 Candice Floyd: Thanks @Mary...we may have something like that one on our tech

01:19:07 Michelle Hahn: Nihil de nobis, sine nobis = nothing about us without us. Check out the book, About Us: Essays from the Disability Series of the New York Times to get some perspectives from a variety of disabled lived experiences, including explanations of what doesn't work and why, and how to potentially improve

01:19:08 Sarah Andrews: Exit signs

01:19:18 Sarah Andrews: ours were impossible to see

01:19:20 Amy Bernard: cute cats!

01:19:31 Kathryn Geoffrion Scannell: don't leave 'kick-stools' in the aisles!

01:19:38 Laura Lilley-Bell: You can show your patrons on how to increase their font size on their personal devices

01:19:39 Chris Johnson: Upcoming grant opportunity -<https://www.ala.org/tools/librariestransform/libraries-transforming-communities/access>

01:19:44 Erin Wilburn: and get rid of sign clutter - too many signs don't help anyone!

01:19:44 Pauline Schwartzman: I like using this thing to check contrast: <https://webaim.org/resources/contrastchecker/>

01:19:45 Maddy Barnes: the Microsoft Office suite has an accessibility check!

01:19:46 Gail: Thank you very informative!!

01:19:47 Emily Dagg: Sometimes just decluttering is enough to improve access, getting rid of a few cumbersome pieces of furniture.

01:19:55 Jackie Dillon-Fast: our furniture has to be put back into compliance multiple times a day

01:20:01 Maria Purchine: Where do you put the kick-stools?

01:20:13 Sally Mulvena: move things around and see what works

01:20:23 Karen Turner: Listening tech is another key tool to helping ppl access library programs

01:20:24 Giselle Ordaz: on the end where the range finder is

01:20:41 Heather Petro: Once you have the list it will be easier to look for grant opportunities as well!

01:20:44 Jackie Dillon-Fast: best resource for doing an accessibility audit in an academic library?

01:21:06 Heather Petro: Is there any resources for free accessibility audits?

01:21:07 Sarah Andrews: my friend had a memorial hallway

01:21:27 Sarah Andrews: they ripped out a wall that made the hall too small and widened it

01:21:29 Mary Howard: Thanks for headphone idea! We are writing up budget today!

01:21:29 Laura Lilley-Bell: Adult size changing rooms need to happen everywhere as well

01:21:31 Candace L Owens: Candace L Owens (You) 01:43 PM

What is some language or conversation insights to use during and in relating to these matters?

Candace L Owens (You) 01:46 PM

Are there any resources or sites to have on hand for accessibility?

Candace L Owens (You) 02:01 PM

Where does a library access an accessibility audit?

01:21:54 Laura Lilley-Bell: changing tables, not rooms

01:21:56 Larissa Brookes: My library consortium is

hosting a free webinar on website accessibility basics on Weds.

October 19 from 1-2. Please email me if you'd like the details.

lbrookes@ridgewoodlibrary.org

01:22:06 Sally Mulvena: sit in chairs and at tables and see if they are actually comfortable or in the right place

01:22:27 Molly Selman: Academic libraries with an

Occupational Therapy program etc. could have students do a walk-through to check it out possibly?

01:22:27 Michelle Hahn: Here is the ADA-informed accessibility audit checklist we used in my last town: <https://bloomington.in.gov/accessability>

01:22:27 Kathryn Geoffrion Scannell: your local Commission on Disabilities

01:22:53 Sally Mulvena: So basically use your library like a patron and find the changes needed

01:22:58 Lauren Redfield: What is the site for the website checker?

01:23:02 Pauline Schwartzman: <https://wave.webaim.org/>

01:23:17 Sarah Andrews: <https://www.adachecklist.org/doc/fullchecklist/ada-checklist.pdf>

01:23:31 Elisabeth Mullane: I don't have a link ready off the top of my head, but there are tons of online resources for conducting accessibility environmental scans on your own!

01:23:41 Karen Turner: All libraries should have a well thought out accessibility statement and web page -- like Toronto library <https://www.torontopubliclibrary.ca/accessibility/>

01:23:53 Anna Doyle: Eegh.

01:23:57 Petra Ortega: Thank you for all the information everyone. I'm just starting out and it helps to have resources that I can use.

01:23:59 Jackie Mann: oh boy

01:24:06 Christian Burris: Yikes.

01:24:10 Emily Wager: next month is epilepsy awareness month in next. Post some basic seizure first aid (1 in 26 people will develop epilepsy on their lifetime). Do some small education posters during months of advocacy for different disabilities. This is all free and helps to feel differently abled recognized and more comfortable.

01:24:16 Hannah Peirce: A Canadian resource for accessibility <https://www.rickhansen.com/become-accessible>

01:24:18 Candice Floyd: And that would also ban those broken leg scooters.

01:24:28 Rachel Friedman: Thank you for all of the very

valuable insights

01:24:28 Michelle Hahn: University of Iowa gathered an advisory group of students and faculty to discuss accessibility on campus, and they do consultations for any space on campus.

01:24:30 Julie Edwards: Also want to share our upcoming webinars! <https://www.nicheacademy.com/blog>

01:24:30 Karen Turner: sfpl also has great accessibility tools built into their website where contrast and text size can be changed easily

01:24:41 Julie Edwards: If you need a certificate for this webinar, visit our blog early next week, find the recording in the archives and click through it to download the certificate! You won't have to watch the whole thing again – just click through to the end and you'll see a green bar where you can get the certificate.

You can also email us at webinar@nicheacademy.com if you have any trouble or questions!

01:24:52 Jackie Dillon-Fast: It can be hard for someone or even several to do an accessibility audit that will be informed because they do not move or exist in the spaces in the same ways as their patrons with disabilities.

01:25:14 Elisabeth Mullane: And adequate signage! If the stairs are like a centerpiece right through the door, but the elevator is more off to the side, someone who cant take the stairs shouldn't have to ask someone where it is.

01:25:16 Karen Turner: Every library should have an accessibility team

01:25:28 Candace L Owens: Are there any resources or sites to have on hand for accessibility language?

01:25:35 Mary Sullivan: Love your lamp in Aiden's picture!!

01:26:02 Julie Kelsey: I like this website to design flyers. Coloring for Color Blindness – <https://davidmathlogic.com/colorblind/#%23D81B60-%231E88E5-%23FFC107-%23004D40>

01:26:05 Candace L Owens: language to use

01:26:11 Candace L Owens: and reference

01:26:25 Caitlin Loving: A few years ago we made the font on the spine labels on our large print books much larger

01:26:26 Candace L Owens: like handicapped... I know that was not correct

01:26:31 Candace L Owens: right

01:26:37 Karen Turner: University of Washington has great UD tools and checklists <https://www.washington.edu/doit/programs/accesscollege/faculty-room/universal-design>

01:26:57 Candace L Owens: Thank YOU @Karen

01:27:02 Denise Pearson: Thanks for this amazing webinar!

01:27:03 Kelly Staten: Project Enable has so many broken links :(

01:27:08 Alexxis Lynn: When I first started at my library, there was a restroom labelled "MEN/WOMEN/HANDICAPPED". I heard one of our students go "ah yes the three genders" 😊

01:27:18 Andrea Boothby Rice: Agree, but even with broken links I felt it was so worth while

01:27:27 Brenda Heindl: We have been updating our 1966 building- just finished two ADA bathrooms and got a quote for \$8,000 per door for push buttons on the individual bathrooms. I'm getting some push back from management about the "need" for the push button on the doors and here in our county it's not required. Any recommendations for encouraging town council and management for thinking about how if we don't have an accessibility device that it could turn people away?

01:27:27 Keitha Robinson: Thank You.

01:27:28 Julie Edwards: I just shared this with someone the other day: <https://odr.dc.gov/page/people-first-language>

01:27:32 Elisabeth Mullane: I recommend also just looking around at other libraries's websites to see if they have an accessibility statement, and seeing what kind of language they use. Many even have a glossary of terms you can refer to

01:27:39 Corinne Slaughter: Thank you for all your insights and recommendations

01:27:40 Larissa Brookes: I use the "colour contrast checker" from tpgi.com You can download the checker tool to your desktop

01:27:46 Valerie Moore: Just not comic sans please ;

01:27:53 Jon Jung: lol

01:27:57 Lynei Brown: This has been great!! I have to get to a service desk so I cant wait to view the recording!!

01:28:08 Candice Floyd: LOL @Valerie

01:28:12 Shannon Sheedlo: Thank you for this webinar!

01:28:14 Tabbi Heavner: TNR falls under transitional font, so it's okay but not great for accessible handouts.

01:28:14 Karen Turner: <https://www.torontopubliclibrary.ca/accessibility/>

01:28:16 Anna Doyle: Comic sans is dyslexia-friendly, but there are other fonts out there now that are as well.

01:28:17 Elisabeth Mullane: Actually, comic sans is a great font for helping dyslexic readers because of the way the letters are weighted.

01:28:17 Taylor Marston: I took a print publishing class and serif fonts are better for physical printed materials, and sans serif is better for digital materials

01:28:18 Jason Seeley: (Except I've heard a lot of people with Dyslexia have an easier time reading Comic Sans. Just saying...)

01:28:34 Deborah Jones: thank you

01:28:35 Maia Desjardins: Isn't comic sans actually helpful for those with dyslexia? Not that I'd use it for the whole site but...

01:28:36 Warren Lambert: Thank you for the great session!

01:28:45 Keitha Robinson: this was so helpful!

01:28:46 Andrew Wakelee: Thank you so much!

01:28:49 Tana Visser: Thank you!

01:28:52 Shakema Miller: thank you! this was great!

01:28:54 Alex Rayos: I like that point on boundaries

01:28:54 Julie Edwards: Be sure to check out our next
webinars! <https://www.nicheacademy.com/blog>

01:28:58 Pauline Schwartzman: If you use Microsoft Word or
Powerpoint, both of those have built-in accessibility check tools

01:29:04 Neil Foulger: Thank you for a very interesting
session

01:29:07 Mary Howard: Brilliant, thanks

01:29:11 Fay Youngmark: Thank you!

01:29:13 Julie Kelsey: I've heard comic sans is one of the
most legible for people with ADHD, dyslexia, or literacy issues.

01:29:22 Maryann Owen: Thank you for all the wonderful
information!!!

01:29:25 Elisabeth Mullane: If its a digital resource, its
not a bad idea to have a toggle-able option for viewing it in
different fonts and colors and whatnot.

01:29:34 Rachel Friedman: thank you very much

01:29:36 Jennifer Finn: Thank you!

01:29:37 Candice Floyd: And a lot of learning management
systems have accessibility checks as well.

01:29:42 Shauna Beulah: Thank you, this was very informative.
We have a few things to work on. Take care, everyone.

01:29:46 Danielle Acton: Accessibility page should also mention
who to contact and lead time required if accommodations are needed
before a library program

01:29:49 Sue Groshong: Thank you, JJ!!❤️

01:29:49 Christian Burris: Good to see you again, JJ.
Thank you for your presentation!

01:29:51 Sally Mulvena: Thank you for this - it was great and
makes me very proud of the Timaru District Libraries and where we and
what we do are right now

01:29:51 Kathleen Bloomingdale: Thank you. Wonderful
information.

01:29:53 Christopher Girgenti: Thank you so much!

01:29:55 Valerie Moore: Thank you so much!

01:29:56 Hannah Wilkes: Thank yiou!

01:29:56 Lee Stokes: thank you!

01:29:57 Laura Lilley-Bell: Thank you!

01:29:58 Julie Kelsey: Great presentation. Thank you so much!

01:29:58 Jon Jung: Thanks for the informative talk. Must
move on to the next meeting! :)

01:29:58 Candace L Owens: THANK
YOU!!
!!!!!!!!!!!!!!!!!!!!!!!!!!!!\

01:29:58 Briana Knox: Thank you!

01:29:59 Andrea Boothby Rice: Thank you so much!

01:29:59 Natalie Zebula: Thank you!!!

01:29:59 Edward Canora: Awesome, Thank ypou!

01:29:59 Erin Wilkins: Thanks! I appreciate the realness!

01:29:59 Michelle Hahn: using serif for headings and sans serif for text (or vice versa) can also be helpful for low vision patrons as it makes the difference obvious

01:30:00 Ben Trotter: Thank you so much!

01:30:00 Jenny Dale: Thank you!

01:30:01 Elizabeth Eaton: Thank you!

01:30:01 Jackie Mann: Thank you!

01:30:02 Haven Jock: thank you so, so much

01:30:02 Petra Ortega: Thank you!

01:30:02 Bobbie Wrinkle: Thanks !

01:30:02 Cathie Griffin: Thank you so much!

01:30:02 Mark Jochem: Thanks JJ! This was great!

01:30:03 Janette Larson: Thank you

01:30:03 Winona Patterson: Wonderful presentation, JJ!
Thanks.

01:30:04 DARLENE THOMAS-BURROUGHS: Thank you!

01:30:05 Kristine Robinson: Thank you JJ! this was so informative!!!

01:30:05 Jill Eisner: Thank you!

01:30:06 Pauline Schwartzman: thank you this was great!

01:30:07 Rebecca Robinson: Thanks!

01:30:07 Briana Pagdon: Thank you. This was so informative!

01:30:07 Kelsey Boone: Thank you!

01:30:07 Liz Kielley: thank you!

01:30:07 Emily Wager: thanks

01:30:08 Kathy Chain: thank you!

01:30:09 Heather McCartin: Thanks so much for everything!

01:30:09 Rayel Starling: you

01:30:09 Tala Wood: Thank you!

01:30:09 Janet Phillips: Thank you!

01:30:10 Candace L Owens: You are brilliant

01:30:10 Jackie Dillon-Fast: thank you JJ and everyone in the chat today :)

01:30:10 Monica Anchondo: Thank You

01:30:10 Suzanne Bombard: Thank you!

01:30:11 Keitha Robinson: Thank you, JJ !

01:30:11 Andrea Rossman: Thank you so much!

01:30:11 Genevieve Mangerel: thank you!! so interesting :)

01:30:11 Taylor Marston: Thank you!

01:30:11 Morgan O'Rourke: Thanks!

01:30:11 Angie Neely-Sardon: Thank you so much!

01:30:12 Kate Roche-Sudar: thank you!

01:30:12 Jude Baldwin: thank you so much!

01:30:12 Angela Taylor: THANK YOU

01:30:13 Kerri Copus: Thank you!

01:30:13 Rachel Friedman: very well done

01:30:13 Patrice Fisher: 🙌🙌🙌

01:30:13 Gay Acompanado: Thank you!

01:30:13 Rosa Cella: Thank you

01:30:14 Patricia Kane: thank you!

01:30:14 Mauri Guillen Fagan: Thanks JJ! What an incredible resource!

01:30:15 Gretchen Schweigert: Thank you!!

01:30:15 Amy Skipper: thank you!

01:30:15 Eleanor Pierce: Thank you so much! So many things to think about.

01:30:15 Nina Shelley: thank you!

01:30:15 Robin Cogdill: Thanks so much!

01:30:16 Mary Sullivan: Thank you!

01:30:16 Penny Neder-Muro: 🙌🙌

01:30:16 Kristen Bezner: Thank you!!

01:30:17 Frances Recio: Thank you this has been very helpful.

01:30:17 Jill Yaples: Thank you!

01:30:17 Jane Crossman: Thank you!

01:30:18 Lisa Pearson: Thank you! Lots of great information!

01:30:18 Catherine Benson: THANK YOU!!

01:30:18 Ben Rearick: Thank you, JJ! Great job

01:30:18 LaTanya Burno: Thank you!

01:30:19 Anna Rands: Thank you

01:30:19 Lara Goldstein: Looking forward to sharing this with my team

01:30:19 Marcina Overman: thank you

01:30:19 Leslie Wasilewski: Thanks, JJ!! Orange Maine Coon Cat owners unite! :) lol

01:30:20 Amina Chaudhri: Thank you so much, JJ! :-)

01:30:20 Candice Floyd: This was amazing. I could be here for another hour just listening to all the strategies.

01:30:21 Hannah Atchison: Thank you!

01:30:22 Lori Wallace: Will the recording be sent to everyone?

01:30:22 Anita Mullins Brown: Thank you so much

01:30:22 April Lankford: Thank you!

01:30:22 Candace L Owens: Yes!!!\

01:30:23 Kirk Johnson: Thank you!

01:30:23 Jason Seeley: Thanks you

01:30:24 Clint Farr: thank you!

01:30:24 Heather Lee: thanks!

01:30:24 Giselle Ordaz: Thanks!

01:30:24 Kate Farmer: Thank you, great webinar!

01:30:24 Jared Mooney: thank you!

01:30:25 Anna Doyle: (And don't get caught.)

01:30:25 Teri Wilson: Thank you!

01:30:26 Martha Diaz: Thank you

01:30:26 Pam Humble: Thank you.

01:30:27 Ronne Jones: Thanks!!!

01:30:27 Laura Dumuhosky: Thank you!

01:30:27 Janet Makoujy: looking forward to viewing the recording

01:30:27 Meredith George: Thank you.

01:30:28 Molly Selman: Thank you, this has been really great!

01:30:31 Lauren McCauley: Yes, thank you!!!
01:30:35 Bette Wallenius: Thank you great ideas in the
talk and the chat.
01:30:35 Karen Kohoutek: Thank you!
01:30:40 Leslie Jankowski: Thank you!
01:30:41 Simone Pritchette-Davis: Thank you!!!!
01:30:41 Elisabeth Mullane: Wonderful presentation, Ive
gotten some great ideas to implement in our library to make it more
accessibility friendly! Thank you!
01:30:43 Sally Mulvena: Thanks from NZ
01:30:44 Laura Dumuhosky: What does your mug say?
01:30:46 Jade Squires: Thank you so much!
01:30:50 Kristen Bezner: And thank you to everyone in the chat
for the great links and resources as well!
01:30:51 Clemmie Little: Thank you so informative!!
01:30:58 Laura Dumuhosky: Excellent
01:30:58 Cheryl Gowing: Thank you!
01:31:01 Maia Desjardins: Thank you!
01:31:02 Candace L Owens: C00000L
01:31:02 Pauline Schwartzman: love that!
01:31:03 Mary Howard: Ha cool mug
01:31:04 Mary Sullivan: LOVE the mug!!
01:31:05 Anna Knorovska: thank you
01:31:06 Lisa Lockheart: Thanks!
01:31:07 Candice Floyd: LOL, great
01:31:08 Janette Larson: love the mug
01:31:08 Deborah Chan: Thanks!